STATE OF CALIFORNIA DEPARTMENT OF MOTOR VEHICLES

VEHICLE INDUSTRY NEWS

VIN 2000-16

Subject: Substitute License Plates

Background

California law requires the vehicle owner to submit an application for substitute license plates when one or both of the plates are lost, stolen, mutilated, or illegible.

When the owner's address no longer matches DMV records, the owner must apply in person and present a California Driver License or Identification Card and proof of ownership (such as a copy of the Ownership Certificate or Registration Card). If the plates are reported stolen, a police report is required. If substitute plates were previously issued, a California Highway Patrol (CHP) verification is required.

New Information

Effective November 8, 2000, DMV will only issue substitute license plates to the owner of record. When **someone other than the owner of record** presents an application for substitute plates, DMV will mail the plates directly to the registered owner.

Exception - DMV will continue to issue plates to dealers, dismantlers, insurer, insurer's agents, and salvage pools (CVC §4466). Substitute plates will only be issued to a Registration Service when the service is representing a dealer **and** the transaction contains a Vehicle Report of Sale.

All persons presenting an application for substitute plates will be required to show their California photo driver license or ID card. DMV will not accept an application to issue substitute license plates over the counter without the photo California driver license or ID card. This includes representatives from dealers, dismantlers, insurers, insurer's agents, salvage pools, and registration services.

When a transfer of ownership application contains a request for substitute plates, DMV will consider the new registered owner (buyer) the owner of record.

Distribution

This memo was distributed in November 2000 to the following:

- Dealers
- Dismantlers
- Registration Services

Contact

- Your local DMV field office regarding questions on processing transactions.
- The DMV Customer Communications Section at (916) 657-6560 for further clarification of this memo. Upon request, this document can be produced in Braille or large print.

CANDY WOHLFORD, Deputy Director Communication Programs Division